CGD - One

e-Gas Suite

An integrated suite of mobile and web applications, seamlessly integrated with payment gateways, manages the complete range of activities required for end-to-end City Gas distribution operations.

Contractor Facing *Mobile Apps*
to Handle Business Functions

METER READING
- Displays pending meter readings for quick reference
- Allows contractors to capture and submit meter readings efficiently

DIGITAL MARKETING AGENCY
- Seamless customer registration and onboarding process
- Unique BP Number generation for every customer
- Offline capability to serve areas with limited or no network access

LAST MILE CONNECTIVITY
- Conducts comprehensive feasibility checks
- Facilitates equipment installation
- Enables secure payment processing

NATURAL GAS CONVERSION
- Collection of Gas Security Deposit
- Initiation of gas connection services

Customer Facing *Mobile Apps*
to Handle Day-to-day Functions

SELF METERING

TIMELY STATUS CHECK

CGD ONE

MULTIPLE PAYMENT MODES

SELF REGISTRATION

Configurable Modules

to meet your Organization Needs

User Management

A comprehensive module designed for efficient user and role management, with seamless integration into SAP for enhanced operational control.

Store Module

Offers a streamlined inventory management solution with features for asset capitalization, ensuring efficient tracking and utilization of resources.

DMA Module

Facilitates a smooth customer registration and onboarding process, including scheme selection, registration fee collection, & customer engagement.

Marketing Approval

Tailored to verify customer-submitted documents and offline payment details, ensuring compliance and readiness for the next steps.

LMC Assignment

Customer requests get assigned to appropriate contractors, allowing them to designate employees for handling customer requirements efficiently.

LMC

Captures essential data on feasibility checks and equipment installation, ensuring the groundwork is laid for further processes.

TPA Module

Verifies installation work and approves the project for the next stage, NGC (Natural Gas Conversion).

NGC

Oversees the collection of gas security deposits and initiates the gas connection process for the customer.

Billing Module

Generates bills and invoices at each payment stage, maintains audit details, and seamlessly pushes data to SAP for financial management.

Payment Module

Facilitates online payments and securely stores payment details for transparency and audit purposes.
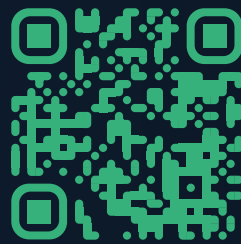
Consumer Portal

A customer-focused platform providing Profile management, Payment & billing history and support services for enhanced customer experience.

Delivering
Happiness

**Digital Version
of this brochure**

**IS Department
Hindustan Petroleum Corporation Limited**

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